

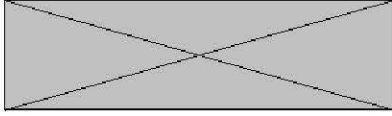
**To:** [REDACTED] Samantha Moreno[samantha.moreno@lacity.org]  
**From:** Susana Carmona  
**Sent:** Thur 10/31/2019 9:06:52 PM  
**Subject:** Re: A Community member

Hi [REDACTED],

Thanks for letting me know about this.

Can you please let the resident know to call our office and speak with Sam so she can open a case and start working on it. We will need her name and contact information to move forward and get more details about the issue.

Thank you,



**Susie Carmona**, Area Representative

Councilwoman Monica Rodríguez, 7th District  
[13520 Van Nuys Blvd, Ste 209, Pacoima, CA 91331](#)  
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On Thu, Oct 31, 2019 at 8:46 AM [REDACTED] wrote:

Good morning I hope this email finds you well

I have a question this lady I know she lives behind 7-Eleven on Glenoaks and Paxton the one by the freeway and she's been having problems with the homeless encampment they broke into her house twice her backyard got on fire and she's been calling the police officers no one listens who can help her she wants to buy a gun she needs help she has lupus her mom's dying from cancer her daughter's pregnant and it's over bad pregnancy and she's a single mother can we please help her